



ELECTRIC AGGREGATION FREQUENTLY ASKED QUESTIONS

What is the Township Electric Aggregation Program? Under the Township Electric Aggregation Program, the Township acted on behalf of its residents and small businesses to select an electric supplier who, through the power of volume buying, can secure electric at competitive rates. The Public Utilities Commission of Ohio ("PUCO") has taken steps to ensure that Ohio's competitive electric environment is consumer-friendly. Voters in the Township approved this aggregation program in 2015 and the Township Trustees passed an Ordinance adopting this Electric Aggregation program.

The Township has selected Dynegy as their preferred electric supply provider to serve their residents and small businesses starting with the June 2023 bill and continuing through the May 2025 bill.

Who is Dynegy? Dynegy is a certified retail electric supplier with an office in Cincinnati and who has previously supplied the Township's aggregation with quality customer service.

Why did the Township select Dynegy as its provider? The Township selected Dynegy at the recommendation of their aggregation consultant Energy Alliances, Inc., because they were able to propose a program that represented the best overall value for eligible households and businesses in Duke Energy Ohio.

What is the aggregation price and term? The rate for eligible residents and small business is \$0.0689 per kWh ending on your May 2025 bill.

How do I enroll? All eligible residents and small businesses who are mailed opt-out letters by Dynegy are automatically included in the program unless you choose to opt out. If you make the choice to opt out, you will continue to be served by your Duke Energy Ohio's default electric supply rates or until you choose an alternative electric service provider. However, if you do not respond to this letter, Duke Energy Ohio will complete the enrollment process. As a part of the enrollment process, you will also receive a notice from Duke Energy Ohio confirming your decision to enroll with Dynegy.

Simply review the letter - if you are pleased with the Township Electric Aggregation Program, simply ignore that letter. No deposits are required to enroll.

I did not receive an opt-out letter, why not? If you had already chosen an alternative electric supplier, then per Ohio Administrative Code, you would not be eligible for the aggregation. The reason is that no one knows the terms and conditions you accepted with the alternative supplier so it would not be fair to automatically enroll you in the program.

If you would like to enroll in the program you can reach out to Energy Alliances, at 513-794-5555 who can assist you with enrolling into the process.

If I opt out initially, can I choose to join the program later? Yes, if you opt out initially and change your mind later, you may join by calling Energy Alliances at 513-794-5555 to assist you with the enrollment process.

Can I cancel at any time? Yes, you may cancel without penalty and switch to another provider or revert to Duke Energy Ohio's default generation rates.

Where do I send payment? You will continue to receive one bill each month from Duke Energy Ohio. The amount that you owe to Dynegy will be stated separately on your bill and you will continue to send payments to Duke Energy Ohio only.

Is budget billing available? Yes, you can arrange Budget Billing with Dynegy by calling 888-682-2170.

What happens at the end of the program? As the program draws to a close, the Township can choose to seek bids from electric providers in order to negotiate a new contract on behalf of eligible households and businesses. If at that time, the program has not produced the benefits originally anticipated for customers, the Township can also choose to end the program and have Dynegy revert participants' accounts back to Duke Energy Ohio.

What is considered a small business? A small business is an account on a small commercial rate code as defined by Duke Energy Ohio and has an annual consumption less than 700,000 kWh per year and must be a non-mercantile customer as defined by Ohio Administrative Code.

If you have any questions about the program, you can call the Community's energy consultant, Energy Alliances at 513-794-555